



NHS FORTH VALLEY
COMMUNITY HEALTH
PARTNERSHIPS
PUBLIC PARTNERSHIP FORUMS (PPF'S)

CHRISSIE WOODS

Health Development Officer - CVS Clackmannanshire
Public Partnership Forum Voluntary Sector Representative
Clackmannanshire Community Health Partnership

JESSIE-ANNE MALCOLM

Public Partnership Forum Development Co-Ordinator
NHS FORTH VALLEY

Community Health Partnership

It is a partnership between the public, voluntary organisations, local authorities and, of course, health services which aims to:

- Get service providers to work together to improve community health services:
- Make it easier for you to access all of the health and social care services you require, regardless of who provides these;
- Addresses the issues which make people ill and also how we can prevent sickness.

The Community Health Partnerships are responsible for co-ordinating and planning the delivery of Health & Related Social Care Services throughout NHS Forth Valley.

Public Partnership Forum.

- **The Public Partnership Forum (PPF) is your route to having influence on your local health services.**
- **It is a network of existing local groups and individuals with whom the Community Health Partnership (CHP) engages, communicates and maintains a meaningful dialogue with the communities that it serves.**

Community Health Partnerships

- Clackmannanshire
- Falkirk
- Stirling

Membership of the Public Partnership Forum is open to anyone who:



- **receives services;**
- **cares for someone who receives services;**
- **is a potential user of services.**

and who lives, works or has a substantial connection in the area served by the Community Health Partnership.

Membership is also open to all:

- **voluntary sector organisations;**
- **community groups;**
- **support groups;**
- **self-help groups;**
- **community councils;**
- **local forums; and**

any other group with an interest in the services provided by the Community Health Partnership and how they are delivered to local communities.

What does the Public Partnership Forum do?



The Public Partnership Forum represents the public in the decision making of the Community Health Partnership by:

- **Ensuring that you are informed about the range and location of health related services;**
- **Involving you, local service users and carers in discussions about how to improve health services;**
- **Supporting wider public involvement in planning and decision making; and**
- **Helping the Community Health Partnership break down the barriers that prevent equal access to services.**

Progress to Date

- Public Partnership Forum was launched March 2005.
- Public Partnership Forum Events held every three or four months in various locations throughout Forth Valley area.
- 1400+ organisations/individuals on database throughout NHS Forth Valley with core attendance of approximately 30 people at each Forum.
- 3 Public Partnership Forum Representatives sit on the CHP Committee:
- 3 Voluntary Sector Representatives elected via the Voluntary Community Care & Health Forum also sit on the Community Health Partnership Committee:
- Public Partnership Forum Co-Ordinating Group - led by PPF/Voluntary Sector Reps - formed to take forward development of Public Partnership Forum.
- Working Agreement between the CHP and the PPF has been developed and formally adopted.
- NHS Forth Valley recruitment campaign for Public Involvement Network and Public Partnership Forums is ongoing.

Valued Partners

- Health is everyone's responsibility
- Knowledge, experience and capacity of Voluntary and Community Services to respond to local health issues
- Specialists in engaging 'hard to reach' groups of people

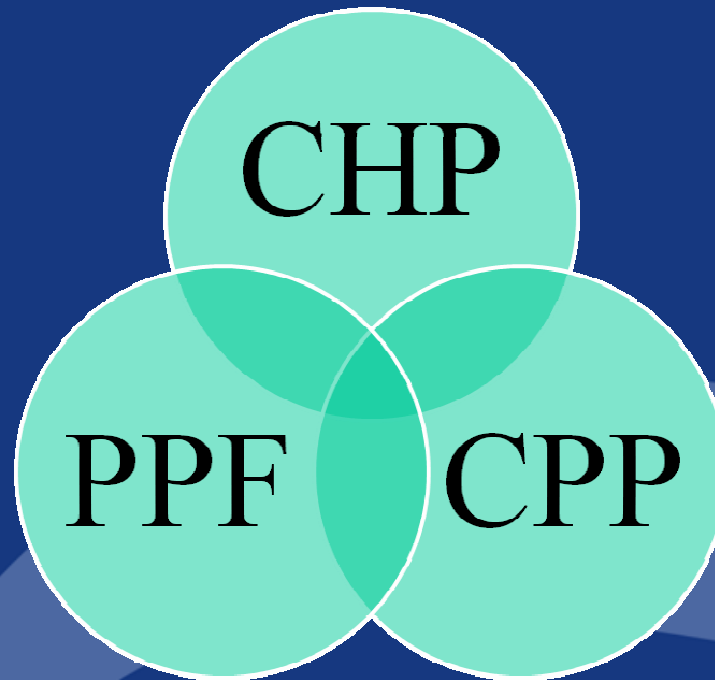
Ensures

- Health is everyone's responsibility
- Knowledge, experience and capacity of Voluntary and Community Services to respond to local health issues
- Specialists in engaging 'hard to reach' groups of people

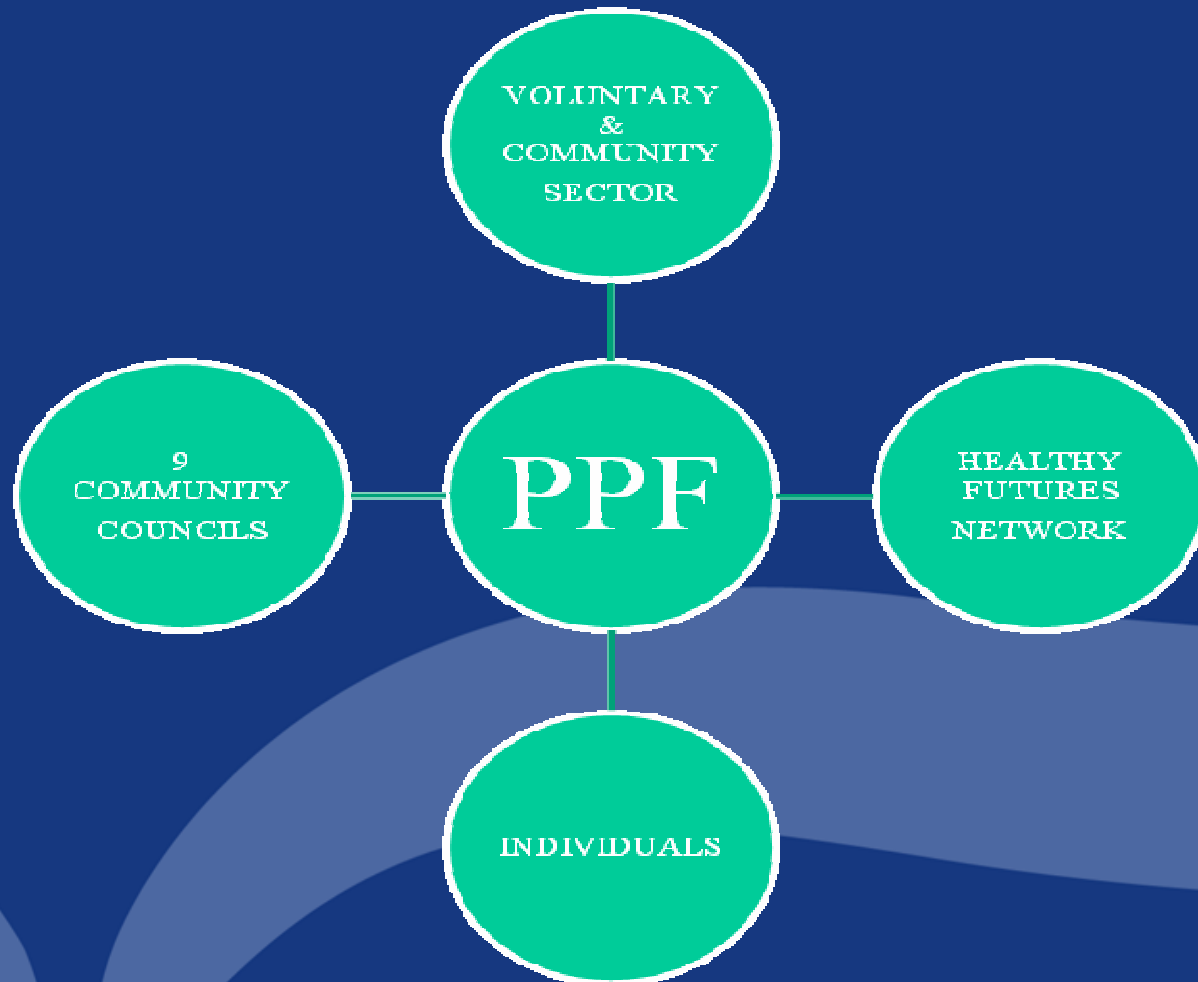
Results

- Enhanced patient pathway, reducing the burden on primary and acute care and contributing to 'e health' pathways and self-care
- Improved access to 'hard to reach' groups

Integrated Service Provision



Clackmannanshire model



Progress to Date (continued)

- Topics discussed to date:
 - New Acute Hospital, Public Patient Panel, Health Improvement,
 - Healthy Eating, Physical Activity
 - Tobacco and Substance use
 - Community Wellbeing
 - Community Safety
 - Food Action Plan
 - Ageing Population/Elderly Services

- NHS 24.
 - Triage & Clinical Assessment
 - Helplines
 - Out Of Hours Service.



Background to the service in Forth Valley

Statistics

Current Issues

Mental Health Service Redesign

Mental Health Wellbeing First Aid Training

Changes to Podiatry, Optometry and

Pharmacy Services

Progress to Date (continued)



- Support arrangements for Public Partnership Forums has been boosted by the appointment of a PPF Development Co-ordinator.
- PPF representatives will visit any club or organisation who would like a presentation about the Forum.
- PPF Representatives are part of Patient Focus, Public Involvement (PFPI) Steering Group Chaired by Chief Executive of NHS Forth Valley and also the Public Patient Panel, Co-Chaired by members of the Public on panel.

What has the PPF achieved?

- Recognition - We are listened to.
- Co-operation. PPF reps from Stirling, Falkirk and Clackmannanshire meet regularly to share good practice.
- PPF has a commitment to reach out to and listen to all sectors of the community it serves.

Difficulties

- Perception of NHS culture
- Appropriate representation
- Lack of disabled access at external venues
- Lack of Voluntary sector resources
- Full community engagement

Raising Awareness

Media
coverage

Health Fair

Advertising
Banners

Bookmarks

Leaflets

Influencing the Agenda

- Community hospital design and services
- Acute hospital design
- Community Planning structures
- Input into Health Improvement agenda
- Input into redesign of podiatry services
- Input into South East and Tayside Regional Planning Group
- Input into VHS Further Guidelines
- Influence with Children's Commission in Falkirk supporting a Group of women with Children experiencing Special Educational Needs (S.E.N. Group)



Next Steps

- Continue to raise awareness of Public Partnership Forums in local communities.
- Development of relationship between Community Health Partnerships and Public Partnership Forums.
- Make Your Voice Heard. If you have Problems, Concerns or Good Ideas - Let the Forum Know!